

Privacy Policy for Solution Platform

Last updated: October 27, 2023

This Privacy Policy describes the policies and procedures for the collection, use, and disclosure of your data when you use the Solution Platform (the "Service"). It outlines your privacy rights and how the law protects your data.

By using the Service, you agree to the collection and use of your information as described in this Privacy Policy which we can then use your data to provide and improve the Service

Collecting and Using Your Data

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. This information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Usage Data
- Financial information

Your data security is a top priority for us. We encrypt any section of the website that collects personal or financial information to protect it. This information is only accessed by our authorized employees for processing payments.

Usage Data

Usage Data is collected automatically when using the Service. It may include information such as your device's Internet Protocol (IP) address, browser type, pages visited, visit timestamps, time spent on pages, unique device identifiers, and other diagnostic data.

When you access the Service via a mobile device, we may collect additional information, such as the type of mobile device you use, your mobile device's unique ID, your mobile device's IP address, mobile operating system, mobile Internet browser type, and other diagnostic data.

We also collect information that your browser sends when you visit our Service or access it via a mobile device.

Tracking Technologies and Cookies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies collect data to improve your site access and provide you with special offers. They help us understand your usage of the Service, including the pages you view and the links you click.

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your device when you're offline, while Session Cookies are deleted when you close your web browser.

We use both Session and Persistent Cookies for the following purposes:

- *Session Cookies*: These are essential to provide you with services available through the website. They help authenticate users and prevent fraudulent use of user accounts.
- *Persistent Cookies*: These identify if users have accepted cookies on the website. They allow us to remember your preferences and provide a more personalized experience.
- For more information about the cookies, we use and your choices regarding cookies, please visit our [Cookies Policy] (#) or the Cookies section of our Privacy Policy.

Use of Your Data

We may use your data for various purposes, including:

- Providing and maintaining our Service, including monitoring usage.
- Managing your account.
- Contacting you via email, phone calls, SMS, or other electronic communication for updates or informative communications.
- Providing you with news, special offers, and information about products, services, and events.
- Managing your requests.
- Evaluating or conducting business transfers.
- Analyzing data, identifying usage trends, and improving our Service.

We may share your personal information in specific situations, including with service providers, affiliates, business partners, and other users. Your data's security is a top priority for us, and we take measures to protect it.

Retention of Your Data

We will retain your data for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce our legal agreements and policies.

Transfer of Your Data

Your information, including Personal Data, may be transferred outside your jurisdiction for the purposes described in this policy. By submitting your information, you agree to this transfer.

We will ensure that your data is treated securely and in compliance with this Privacy Policy.

Delete Your Data

You have the right to delete or request assistance in deleting the Personal Data we have collected about you. You may update, amend, or delete your information at any time by signing in to your account, or you can contact us to request access to, correct, or delete your personal information.

Disclosure of Your Data

We may disclose your data under certain circumstances, such as in business transactions, law enforcement requirements, or other legal obligations.

The security of your data is important to us, and we strive to protect it. However, no method of data transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security.

Children's Privacy

Our Service does not address sensitive information from anyone under the age of 18. We do not knowingly collect personally identifiable information from individuals under the age of 18. If you are a parent or guardian and believe that your child has provided us with Sensitive Personal Data, please contact us.

Links to Other Websites

Our Service may contain links to other websites not operated by us. We strongly advise you to review the Privacy Policy of any third-party sites you visit.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and notifying you via email or a prominent notice on our Service.

Contact Us

If you have any questions about this Privacy Policy, you can contact us:

- By email: solutionplatform@gmail.com

- By visiting this page on our website: [Solution Platform](#)

- By phone: [+234903773848](tel:+234903773848)